

Customer Success



Industry

Underground Mine Contracting and Engineering Company

Company Size

Medium Enterprise

Type of Solution

Wireless Analytics

Challenge

A need to find Mobility cost savings and streamline & automate the invoice administration and reporting. Bills were being processed and distributed in a very labour intensive fashion. The Company also wanted to identify those users who had exceptional monthly usage and expense.

Solution

Smart Thought Technologies cloud based solution, MethodiCall, was configured to automatically collect electronic carrier invoicing files and apply the company's organizational structure for cost centre reporting. Enterprise report distribution was set up to automatically push monthly reports out to each subscriber and cost centre manager. Exception reporting was also configured to ensure mobility policy compliance and to identify cost saving opportunities.

Results

- *Cost savings of 18% identified in the first month.*
- *Comprehensive Enterprise reporting provide managers with valuable actionable information*
- *Significant Administration time and effort savings (well over 10 hours per month)*

"We have realized Cost Savings As well as time saved from having to manually take copies of the Carrier bills for our Mobility user's each month. By having a "Naughty List", we are able to let those user's know about excess data usage which can increase our Monthly Carrier Charges".